

February 9, 2022

Dear Prince 'Ohana,

I am so pleased that Prince Resorts Hawaii has been named one of the 2022 Hawai'i's Best Places to Work by Hawaii Business Magazine! This honor is a testament to the leadership teams that have successfully guided their staff through some very difficult and unsettled times with strength and compassion. The title of Hawai'i's Best Places to Work is a reflection of our employees that continue to share their kindness and thoughtfulness with each other and our guests and partners on a daily basis.

YOU are the reason we have earned the distinction of being named one of Hawai'i's Best Places to Work! Thank you for choosing to place your confidence in this company. I highly value this trust and will do my best to continue to make your workplace one that we all enjoy and can be very proud of. The importance that we've placed on "people first" in everything we do, has always guided our corporate decisions. This means providing not only care for you at work, but also offering access to a lifetime of wellness (physical, financial, personal, social) for you and your families as well.

These last two years have been a reminder of just how vulnerable we are to the situations outside of our control. It has also made it very clear that by pulling together we can face and overcome any obstacles. Every person, every department, every division in the organization plays a key role in the future of the entire company. Just like a big puzzle, with every piece being essential to complete the entire picture, only with teamwork and collaboration can we realize success as a company. Don't forget how much we missed each other's smiles and laughter in the halls when we were forced to close the hotels. Embrace the opportunities to share and celebrate the wins together. When working through the challenges, know that you are part of the Prince 'ohana that truly appreciates and encourages your efforts.

I am committed to cultivating a culture of excellence. With your support, I believe we will continue to be one of Hawai'i's Best Places to Work. Know that my door is always open to hear what can be done to make a better environment for all. Your innovative ideas are always welcome.

Congratulations and thank you once again for all you do!

Sincerely,

Shigeki Yamane President

